

What is Resource and Referral?

Resource and Referral (R&R) is a core service that started at the conception of Crystal Stairs, Inc. as a non-profit agency in 1980. Crystal Stairs started a Toy Loan Project that would be the genesis and foundation for what we now call the Resource and Referral Early Childhood Education (ECE) Resource Center.

Our founders identified early that locating child care for parents was extremely fragmented and desired to be part of the solution.

Our mission is to help parents find appropriate child care; to assist family child care homes and centers in offering quality child care; to promote a child care system that meets the needs of the community.

With a diverse array of child care providers, thousands of referrals to parents, and numerous support services, all services are provided at no charge to families and ECE professionals, and available in English and Spanish.

Resource and Referral



Service Area

Our services benefit the culturally and linguistically diverse communities of Compton, Gardena, Hawthorne, Inglewood, Lawndale, Lynwood, South Los Angeles and surrounding areas.



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RESOURCE AND REFERRAL SERVICES



Scan to Learn More About Our Services

HOURS FOR REFERRAL SERVICES

Monday - Thursday: 9 am - 4 pm
Fridays: 9 am - 2 pm

FOLLOW US

@CrystalStairsLA @Crystal.Stairs1 @CrystalStairsLA

CONTACT US

(888) 543-7247

ResourceandReferral@CrystalStairs.org

CrystalStairs.org

DISCOVER THE RIGHT PROGRAMS AND SERVICES FOR YOU!

- LICENSED PROVIDERS
- PARENTS/FAMILIES
- LICENSE-EXEMPT CENTERS
- ECE STUDENTS
- LICENSE-EXEMPT PROVIDERS (FFN)

CHILD CARE INITIATIVE PROJECT (CCIP)



Child Care Initiative Project (CCIP) is a statewide initiative to build the supply and improve the quality of licensed family child care homes. The program recruits, trains, and retains licensed family child care homes within our service area.

- CCIP participants include one or more of the following:
- License-Exempt: Family, Friend, & Neighbor (FFN), Caregivers caring for children whose families receive child care subsidies
 - Individuals interested in becoming a Family Child Care Home (FCCH) Provider who are working towards licensure
 - Licensed FCCH Providers interested in expanding capacity

Program For:

Contact Us: CCIPProject@CrystalStairs.org

FAMILY, FRIEND, & NEIGHBOR (FFN) "PLAY AND LEARN" PLAYGROUP

The monthly **Family, Friend and Neighbor (FFN) Playgroup** is a safe place for children ages 3-5 and their caregivers to learn and grow together. Our playgroup is designed to reduce isolation, engage those involved in a child's life, explore play supporting child development, provide caregiving support and leadership development skills that extend beyond the playgroup.

Program For:

Contact Us: CCIPProject@CrystalStairs.org

TRUSTLINE



TrustLine is the California registry of in-home and license-exempt child care providers (babysitters and nannies) who have passed a background screening.

In California, license-exempt providers who receive a state or federal child care subsidy, except grandparents, aunts, and uncles, are required by law to register with TrustLine.

Program For:

Contact Us: ResourceandReferral@CrystalStairs.org

CHILD CARE REFERRAL SERVICES

Resource & Referral (R&R) Need child care? We provide free referrals to licensed child care centers and family child care homes that meet your families' unique needs, including location, cost, service hours, special needs and other factors. Anyone can call!

Program For:

Contact Us: ResourceandReferral@CrystalStairs.org
(888) 543-7247

MYCHILDCAREPLAN (MCCP)



MyChildCarePlan.org is a no-cost comprehensive, user-friendly website for California families to find and select child care, offering a customizable search tool, information on providers, help with child care subsidies, and connections to local child care resources and referral agencies.

Program For:

Contact Us: ResourceandReferral@CrystalStairs.org
(888) 543-7247

UNIVERSAL PREKINDERGARTEN (UPK)



Universal Prekindergarten (UPK) is an initiative to expand early care and education choices for 3 and 4 year old children. Choices include Child Care Centers (licensed programs in a school-like setting), Family Child Care Homes (licensed programs in a home setting), and Transitional Kindergarten (a program for 4 year olds offered at most elementary schools).

Program For:

Contact Us: UPK@CrystalStairs.org

EARLY CHILDHOOD EDUCATION RESOURCE CENTER

The **Early Childhood Education Resource Center** at Crystal Stairs is a welcoming environment for child care providers.

The resource center is stocked with a wide variety of materials, copy and printing support, laminating machines, take home activities, iPad and laptop availability, and educational books that are available to borrow.

Program For:

Contact Us: ECEresourceCenter@CrystalStairs.org
(323) 421-1075



HEALTH & SAFETY PROJECT

Health and Safety Project provides support for providers and ECE professionals seeking CPR & First Aid, Preventive Health & Safety, or other Emergency Medical Services Authority (EMSA) approved trainings.

We offer in-person classes and can also refer you to nearby training agencies. You may be eligible for our Health & Safety reimbursement, which provides funding toward the cost of your training.

Program For:

Contact Us: CPRProject@CrystalStairs.org



EARLY CHILDHOOD EDUCATION (ECE) PROFESSIONAL DEVELOPMENT TRAININGS

The **Early Childhood Education Professional Development Trainings** are based on the California Early Childhood Educator Competencies and are available in English and Spanish. These trainings cover topics such as Learning Environments and Curriculum, Administration and Supervision, Leadership in Early Childhood Education, etc.

Program For:

Contact Us: CCIPProject@CrystalStairs.org

QUALITY START LOS ANGELES (QSLA)



Quality Start Los Angeles (QSLA) is a Los Angeles' county-wide Quality Rating and Improvement System (QRIS) designed to empower early learning providers to build upon and improve the quality of care they provide to children 0-5. The program helps providers understand what makes an early learning program effective and how to strengthen their program.

Program For:

Contact us: QSLAHelpDesk@CrystalStairs.org
English (323) 421-1001 and Spanish (323) 421-1002

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